

The WritersUA User Assistance Tools Survey

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This Tools Survey is designed to provide our community with a guide to the relative popularity and satisfaction of a number of tools. If you specialize in the area of software user assistance, please take a few moments to contribute. You can answer as much or as little of the survey as you choose. This is the only page.

As always, the results will be publicly posted on this very same web site for your free reference. The results are currently available for the [2013 Tools Survey](#). Thank you for participating in the User Assistance Tools Survey!

This survey requires you to enter your name and a valid email address. This is necessary in order to validate the data and avoid unfair voting practices. By default, this information will be deleted as soon as we process the survey responses. If you would like us to use this information to contact you about future surveys and news, select the Opt In checkbox.

*First Name	*Last Name	*eMail Address	Opt In for future contact. Default is NO.
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>
			Yes

The default response for all items is a non-answer. You are free to skip as many items as you like. For each item of interest, you can choose to give it a rating or indicate that you don't use it. Continue to scroll through the items until you reach the comments box and **Submit this survey** button.

For each of the following authoring tools and utilities that you currently use, rank its overall importance in your development efforts.

	5 Very Important	4	3	2	1 Unimportant	Not used
Vasont CMS						
Vasont						
FAR HTML						
The HelpWare Group						
Visio						

Microsoft

Notepad++ Author

Don Ho

WebWorks

ePublisher

Quadralay

Morae

TechSmith

Fireworks

Adobe

Flare

MadCap Software

Presenter

Articulate

Alconost Help

Alconost

Illustrator

Adobe

Flex

Adobe

Live Content

Architect

SDL

Presenter

Adobe

HelpStudio

Innovasys

ClickHelp

ClickHelp

CorelDesigner

Corel

Captivate

Adobe

Dreamweaver

Adobe

InDesign

Adobe

UltraEdit

IDM

Dr. Explain

Indigo Byte

Expression

Microsoft

SnagIt

TechSmith

RoboHelp

Adobe

Arbortext

PTC

Paint Shop Pro

Corel

Acrobat

Adobe

Author-it

Author-it Software

oXygen

SyncroSoft

HelpConsole

ExtremeEase

Flash Professional

Adobe

FullShot

Inbit

PhotoShop

Adobe

Gimp

Gimp.org

HyperSnap

Hyperionics

Content

Optimization

Software

Acrolinx

HelpIQ

HelpIQ

FrameMaker

Adobe

DITA2Go

DITA2Go

Camtasia

TechSmith

Mimic

MadCap Software

Help & Manual

EC Software

Capture

MadCap Software

Doc-To-Help

ComponentOne

HyperSTE

tedopres

Blaze

MadCap Software

Confluence

Atlassian

HTML Help

Workshop

Microsoft

Document! X

Innovasys

HelpNDoc

HelpNDoc

Core!DRAW

Corel

Mif2Go

Omni Systems

DITA Open Toolkit

HelpServer

4.ST

XMetaL

JustSystems

Other (please specify). We have purposefully left Office tools like Word and Excel off this list.

We appreciate receiving any comments that you have about this survey--please use the text box below.

Submit this survey

